F-042-2d CUSTOMER’S SATISFACTION 1/1109 Seite 1 (1)

Heinrich-Hertz-Platz 1· D-92275 Eschenfelden · Phone. 09665/9140-0· Fax09665/1720

Internet: http://www.linn.de E-mail: info@linn.de

**CUSTOMER’S SATISFACTION**

Company: Click here to enter text.

Order Nr.: Click here to enter text.

Unit: Click here to enter text.

Contact: Click here to enter text.

Zip code/ Place: Click here to enter text.

Country: Please select your country.

Date: Click here to choose the date.

*Please your judgement:* 1-very good / 2-acceptable / 3-bad / 4-very bad

**A) Inquiries, offers** 1 2 3 4

1. Availability

2. Kindness

3. Quality of consultation

4. Duration of offer preparation

5. Offer meets technical requirements

**B) Orders, carrying out**

1. Delivery time / according to schedule

2. Quality of furnace

3. Documentation

**C) Our reaction to complaints**

1. Promptness of repair

2. Quality of repair

**D) Our technical service**

1. Promptness

2. Kindness

3. Competence

**E) Others**

1. Click here to enter text.

If you are willing to give us further information please attach your comments on a separate sheet including addressor’s information.